

# DEXTRASYS TECHNOLOGIES, TRICHY



## Career FAQs

**DEXTRASYS**

# Welcome to Dextrasys

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- We thank you for your interest in Dextrasys Technologies
- We are glad that you would like to know more about Dextrasys
- We are sure this FAQ will be of use and answers most of the questions you have

# Can you tell me something about Dextrasys?

- Dextrasys Technologies is a Trichy based Knowledge and Business Services Company serving global customers.
- We provide a range of Knowledge, Business and Technology services to organizations in US and Europe.
- We have our operations located at Trichy, which is 200 miles south of Bangalore & Chennai.
- We have been certified by STPI (Software Technology Parks of India, Govt. of India) as a 100% EOU

# Why the name Dextrasys?

## Does it mean anything?

- Knowledge is what you acquire, what we learn.
- Skill is how well we put knowledge into practice. Skill is developed through practice.
- The right hand denotes Skill across many cultures. The Latin / Greek root 'Dextra' means right hand and skillful.
- Dexterity and Dexterous have similar meanings. We named the company as Dextrasys which denotes we are a team of people who are highly skilled and knowledgeable.

# What is your vision?

- There is a large strata of students who have studied and knowledgeable in Science, Engineering and Technology domains.
- We would like to productively utilize such knowledge in creating career opportunities and wealth for them.
- Our immediate vision is to create such high end career and employment opportunities for 1000 people.



# Why did you choose Trichy? Chennai or Bangalore wouldn't be ideal?

- You are wrong. New business ventures are more viable in places like Trichy, Coimbatore, Madurai rather than Bangalore or Chennai.
- It is a matter of time. Quality of life and cost of living in our over crowded metros will push people to look at alternate locations and cities.
- It is the people from Trichy or Madurai or Coimbatore or surrounding areas who are moving to metros for job opportunities.
- Why not provide opportunities right at home? It makes sense for every one

# What does Dextrasys stand for?

- Dextrasys is a flat non-hierarchical organization with great listening skills.
- We listen attentively to our customers, employees, and the environment.
- We are a team of energetic and enthusiastic people. We strictly adhere to a value system.
- We always try and exceed the expectations of our customers, employees and other stake holders.



# **What is unique about Dextrasys?**

## **Are you not yet another BPO?**

- Most of the engineering and science students learn C, C++, .net or Java and migrate to the programming world.
- Other streams of students try and land up in a BPO operations. Nothing wrong.
- But we see an opportunity to provide high end knowledge and business services utilizing what one has learnt - be it mechanical engineering, electrical, electronics, chemistry, life-sciences, geo-sciences, manufacturing, logistics, marketing etc. It is exciting.

# Our Selection Process

# How do I apply to Dextrasys?

- You can Walk-in to Dextrasys any time
  - A one day advance notice is all that we need
- Or you may send you CV to [careers@dextrasys.com](mailto:careers@dextrasys.com)
  - Please note the subject line of the mail should contain (a) highest qualification (b) current location (c) no of years of relevant experience if any.
  - For example "Sub: M.Sc. - Chemistry, Coimbatore, 6 months exp"
  - CV should clearly indicate course, year of completion, Institution, Ranks if any for SSLC, HSC, Graduation, Post Graduation

# What is the selection process, for fresh graduates normally?

The selection process that is followed for fresh graduates is:

- Written Test (general knowledge /English)
- Written Test (domain / knowledge based)
- Interview
- Case Studies

# **I am going to finish my course in next few months. Am I eligible to apply?**

- You can attend the selection process at Dextrasys, only after completing your educational program.
- Those who have finished the exams and waiting for results can apply.
- Those studying last semester or appearing for the last semester please contact us after completing your course.

# **Is there probation and when will I get confirmed?**

- Yes. There is a probationary period of 3 months.
- Your employment will be confirmed based on your performance and learning during the probationary period.



# **I am a mother of 2 children and cannot commit to 9 - 6 pm? What should I do?**

- We have flexible working hours for 'Working Mothers'.
- Pls talk to one of us to understand more about our working mothers Policy.

# If got selected, what will be the salary?

- Salary will be at par with best in the industry. We do not have one salary that fits all.
- Salary will be based on your skill set, qualifications and fitment to the post
- It will be based on your communication, leadership and team playing abilities
- Salary will be proportional to the energy and enthusiasm and learning abilities.
- Pls note salary is arrived at based on the cost of living in Trichy which is much less compared to Bangalore or Chennai.

# **Work environment & Dexture (Dextrasys Culture)**

# Are you a employee friendly company?

- When it comes to employees - we strive towards giving a career rather than just a job.
- We provide best facilities, great learning environment and a challenging work.
- Few samples of our innovative approach to working together
  - 'Stay and grow' - an employee retention scheme;
  - B-Cube 'Best Brings Best' Employee referral program
  - SIT : Self Initiated Training Programs

# What are the work timings at Dextrasys?

- We currently follow 9 am - 6 pm work cycle
- MON-SAT 6 days a week; we are currently closed on 1<sup>st</sup> & 3<sup>rd</sup> Saturdays
- There is NO night shifts
- Work timing can change based on the organizational needs and customer needs

# What is the leave policy at Dex?

- You get one day of leave for every month worked
- We also have around 10 days of holidays for national events and festivals
- People who work on a holiday get a holiday leave credit



# What are the employee benefits?

- Dextrasys provides long term saving opportunity for you through Employee Provident Fund.
  - You as well as company contributes 14% each on Basic salary towards PF which becomes a long term saving. Please refer EPF act for more details
- At Dextrasys you will be covered by ESI medical / health insurance plans
  - Any medical ailments can be treated at ESI or ESI approved hospitals without any hospital fee. If you have dependent parents, they also can be covered under the ESI health insurance plan. Please refer ESI Act for more details

# What is the nature of work at Dextrasys?

- The work at Dextrasys is highly rewarding and interesting in nature.
- The nature of work will depend on the project we are selecting you for.
- Best way is to talk to one of us to understand the nature of work for a given project or role.

# How is work@Dex going to benefit us?

- We provide opportunities work in latest technologies
- Such opportunities will help to learn about state-of-the-art technology;
- You get exposure to a broader range of science and technology and business issues;
- Acquire special knowledge in analysis, technical and scientific reasoning, legal reasoning and enhance their communication skills and team playing abilities.

# **In Chennai or Bangalore I will get more exposure, right?**

- Students think they get better exposure in places like Chennai or Bangalore. But they should also realize that exposure is a function of our own initiative.
- If we truly want to get exposed to new domains, technology and people, in this interconnected world, we can.
- It is in our hands and need not depend on location. In the long run, such self-initiative to get exposed will prove to be more important than exposure itself.

# What are the opportunities at Dex to improve myself

- At Dextrasys you get enough opportunities to improve yourself
- You will definitely improve your leadership and team playing abilities every day
- We regularly sponsor employees for external programs so that they can get their skills updates
- Dextrasys provides opportunities to learn marketing and HR skills as well

**A word from us**

**DEXTRASYS**



# Do you have any suggestions and advise to students fresh from campus?

- As Ralph Waldo Emerson put it 'Nothing great was ever achieved without enthusiasm'.
- We would urge students to inherit and show a great deal of enthusiasm in what ever they do - be it learning Java or doing research or even cleaning your bath room - display enthusiasm and energy in all acts.
- Take charge and take control.

# Any more suggestions or inputs?

- If things do not go as desired, do not try to blame government, people, environment, or college. You take charge and take control of your life.
- It is you who is in charge of the ship called 'my life'. You can drive the way you want.
- But it is natural that there will be good as well as bad weather when you sail through. That is the fun as well as the challenge
- We are sure you can win and together we can definitely win

# How do we get in touch with you

- Web: [www.dextrasys.com](http://www.dextrasys.com)
- Email: [jobs@dexmail.in](mailto:jobs@dexmail.in)
- Tel: +91 431 4001181
- Skype; mkr\_muthu
- Address: 6, Alexandria Road, Cantonment, Trichy – 620 001, India

# Have more questions? We will answer them

- Have some more questions?
- Just email them to [jobs@dexmail.in](mailto:jobs@dexmail.in)
- We will answer them as quickly as possible